

Security Administration Form eRepository (SAFE) User's Guide

Version 3.4.3

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General Section

Introduction

What is SAFE?

The Security Administration Forms eRepository is a web based application that allows users to create and submit requests for powerful user access. Powerful User access enables an individual to take actions which may affect computing systems, network communication, or the accounts, files, data, or process of other users.

Approval requests will be automatically sent to the requestor's manager, who will then be notified by email. Managers can approve, reject and review requests for access; as well as generate detailed reports. To ensure compliance, a powerful users request can be tracked throughout its entire life cycle using SAFE.

Who should use SAFE?

Anyone who has powerful user access should use SAFE. This application enables users to request access for themselves and allows managers to request access for their employees.

What are the Benefits?

- Requests can be tracked and monitored
- Managers can generate reports to audit employees' access
- · Easy to use
- · Web interface can be accessed globally

Understanding the Interface

Each section of SAFE has a floating menu. To see the menus for each section, mouse over each tab to see which options are available.



Section	Definition
Forms	In this section, you can create new requests for employees, contractors and vendors. You can also view the status of the forms that you have already submitted. You can also create multiple request forms for one employee, contractor or vendor.
Approvals	This section allows managers with the proper access to view the status of all forms requested.
Reports	Use this section to manage access you have already approved for your direct reports.
Profile	Use this section to edit your user information. You will be required to review and submit this information each time you log in.
Links	Use the links to go to other Encryption Services' documentation and applications.
Help	Use this section to get answers to your SAFE questions and access the SAFE eLearning module.

Accessing the eRepository

There are three ways to log into the SAFE application. If you are a Conduent Employee, use your WIN ID and the password you use to access the network. Contractors can log in with their CID also through the main log in page. Other users will be directed to a different login page. On this page, they can enter the PIN that was assigned to them.

To log into SAFE:

- 1. Go to https://safe.atos-nao.net/
- 2. Type your User ID (Win ID) or email address in the User ID field. Note: Your email address will work only if it is your actual login ID.
- Type your password in the field provided.
 Click the Logon button.

JALE		AUS
Wednesday, March 7, 2018		Not Logged I
Change Password Take Training Course View User Guide	Security Administration Form eRepository (SAFE)	Log In User ID Password
Contact Us	Introduction	
inks	What is SAFE?	Login Forgot ?
Encryption Services SLFT (File Transfer) AIM (Identity Manager)	The Security Administration Forms eRepository is a web based application that allows users to create and submit requests for powerful user access. Powerful User access enables an individual to take actions which may affect computing systems, network communication, or the accounts, files, data, or process of other users. Approval requests will be automatically sent to the requestor's manager, who will then be notified by email. Managers can approve, reject and review requests for access; as well as generate detailed reports. To ensure compliance, a powerful users request can be tracked throughout its entire life cycle using SAFE.	Tasks Log in to view more tasks Read SAFE User Guide Take SAFE Training
		Tips
	Who Should use SAFE? Anyone who has powerful user access should use SAFE. This application enables user's to request access for themselves and allows managers to request access for their employees.	Better SAFE than sorry.

Forgotten Passwords

If you forget your password for the SAFE system:

1. Type your WINID or email address in the user ID field. Note: Your email address will work only if it is your actual login ID.

2. Click the "Forgot?" link.

NOTE: For additional assistance with your account. Contact the DL listed under the Contact Us link in the left side navigation panel.

Registering to Use the System

The first time you log into the application, you must register as a user. Each time you log in, you will be required to review and submit your user information to ensure that your information is kept up to date.

Martine for expension Interact, March 7, 2013 Forms Approvals Reports Profile Links Help (#159-13-138) 2012070 w Form Request w Contractor Form w Employee Form avk My Forms rms For Others dit Support Access prove Pending Forms evve Approved Forms evve Approved Forms evve Approved Forms evve Kercet Reports avoke Access integement Review hange Password dit My Profile ake Training Course few User Guide Aubmit Feedback contact Us og Out If Your SAFE Profile Up To Date? Image: Course few User Guide Aubmit Feedback contact Us og Out Image: Course few User Guide Aubmit Feedback Image: Course few User Guide Aubmit feedback			
New Form Request	Is Your SAFE Profile Up To Date?	A ANY P	a log0ia
New Contractor Form	My Profile		Search
New Employee Form View My Forms Forms For Others Audit Support Access Approve Pending Forms View Approved Forms Review Direct Reports Revoke Access Management Review Change Password Edit My Profile Take Training Course View User Guide	First Name: [/ex: Middle Initial: ''Last Name: [Jwn ''Email Address: Atternate Email Address: 'Phone Number: 'Position/Title: 'Department/Group/Client/SBU; 'Supervison/Manager Fanal Address: Note: The supervisameneger latet above will be yn Submit:	nar gromany approach of horas in this system. Concet	Search Forms Search Clear Ophonis Forms Per Page (2) Forms Per Page Tasks Ne tasks at this time Refresh Tasks Boor
Submit Feedback Contact Us		ofile Links Help ()	Rps
Log Out Jeks AIM (Identity Manager)			Your SAFE profile information is used to create and summit forms, so it is always a good ide to make sum your profile is up to date.
Encryption Services			

To register as a user:

- 1. Complete the entire User Registration Information form.
- 2. Click Submit.

Note: If you have multiple work email addresses, enter an alternative email address in the Alternate email address in the Alternate Email Address field.

Client Approvers and Non-Employees

If a client needs access to SAFE, they must be listed as an approver on a Powerful User request form. Client approvers will receive two emails. One will contain a link to SAFE and the other will contain a PIN for creating their account in SAFE.

To obtain your password:

1. Click on the link provided in your email.

A form has been submitted for your approval in the Security Administration Form eRepository (SAFE) system.

If you have a valid Services Single Sign-on account (i.e. SSPR Login), use the link directly below.

https://safe.atos-nao.net/

If you do not, please login using the link provided in the email sent from the SAFE system.

Note: Your PIN number for accessing the system was sent in a separate email.

- 1. Enter the PIN number that was emailed to you.
- 2. Click the Login button.
- 3. Type your new password.
- 4. Type your password again to verify.
- 5. Click Submit.

Selecting & Submitting a Form

Completing a Powerful User Access Request for Yourself

Requests for powerful user access can be created and submitted through the Forms menu. Your existing forms can be viewed by selecting "View My Forms" from the side menu.

To request access:

1. Select "New Form request".



- 2. Select "Myself" from the Request Access For drop -down menu.
- 3. Select the Platform. (See Appendix A for user type and platform options).
- 4. Enter the Environmental Details in the text box provided.
- 5. Select the appropriate Role(s).
- 6. Enter the role details.
- 7. Click Submit.

- 8. Review the document for accuracy.
- 9. Select the check box next to the statement acknowledging that you have read and reviewed the document. (Note: To continue you must scroll down and click the acknowledgement)

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S	AFE	P	SAF	EID-9159-11-1-4-	Request				
IF YOU AR	E AN EMPLOYE	E OR CONTR	RACTOR OF Xer	ox:					
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As a Power	ful User you will, a	at a minimum	63						
• •	Only access and u	ise Systems	and Information	for authorized pur	poses,				
• 1	Never access or u	se Systems o	or Information wi	hout authorizatio	n.:				
· / inf inf rea rea	Always safeguard ormation with the ormation that Xere quired to protect o asonable level of o	Systems and same degree ox does not w ther Xerox in care.	d Information incl of care as: (i) fo vish to have disc formation under	uding but not limi r Xerox Workers, osed or misused, the contract betw	ed to all User IE you are required or (ii) for Xerox aen Xerox and X	is, passwords, IF d to use for prote Client employees ferox Client, but i	addresses a ction of Xero s or contracte n any event	and similar x confidentia ors, you are no less than	al B
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You agree t any Xerox of which you n of Xerox, or not limited t suppliers, or regarding th intellectual other written	hat at all times yo confidential inform nay otherwise lear any other party fo o, technical inform ustomer names ar ustomer names ar ne skills and comp property of Xerox n agreement you i	u will hold in ation. "Confi in through ac or which Xerco hation, marke ensation of o or a third par may have wit	strict confidence dential Informatii voess to Systems xx has an obligat ting and busines ints, pricing and I ther employees ty. The provision h Xerox or Xerox	and will not disol on" means inform and information : on to hold inform s strategies, proc bidding strategies of Xerox, persons to of this form sup : Client.	ose, publish or u ation in any form hat relates to the stion in confiden uct plans, busin and techniques Ily identifiable in plement but are	se in any manne that may be disc e business of Xe ce. Confidential ess processes ar financial data, p formation about not intended to a	r not authoriz closed to you rox, any cust information i nd technique ersonnel info any individus amend or sup	zed by Xerox by Xerox or omer or sup ncludes, but s, lists of ormation el, and any persede any	k plier is
<u>□</u>		acknowledge	e that I have read	. <mark>understand and</mark>	agree to comply	with the terms of	this Powerfu	ul User form.	
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10. Click Submit Form.

Your form will appear with the current status in the My Forms- Forms Waiting for Approval.

Once the request has been saved, you can email the form details to yourself or another individual.

Note: Click the Cancel button to cancel the form. Only forms that have NOT been approved can be cancelled.

To email the form details:

- 1. Click "Email Form Info" from the menu located at the bottom of screen.
- 2. Select "Send to Myself" or "Specified Address" from the drop-down list. Click Submit.

Completing a Powerful User Access Request – Another Employee

To request access for another employee:

1. Select "New Employee Form".



2. Select Another Employee or Contractor from the Request Access For dropdown menu.

SAFE Security Administration Form elegensitary		Atos
Wednesday, March 7, 2018	Forms Approvals Reports Profile Links He	elp (9159-12-1359) 30120740
New Form Request New Contractor Form New Employee Form	New Form Request	Log Out Search
View My Forms Forms For Others Audit Support Access	*Request Access For: Another Employee or Contractor	Search Forms Search Clear
View Approved Forms Review Direct Reports Revoke Access	*Environment Details:	2 Options Porms Per Page 26 Forms Per Page ✓ ?
Management Review Change Password Edit My Profile	Submit Cancel * Required Field	s Tasks

- 3. Click in Use Email field.
- 4. Enter the user's First and Last name. If the employee exists within the database, their name will appear in the search results.
- 5. Type the user's Email Address.

- 6. Click the Search button.
- Select the employee's name.
 Select the appropriate Platform. (See Appendix A for user type and platform options).
- 9. Enter a description of the environment in the Environmental Details text box provided.
- 10. Enter a description of the role in the Role(s) text box.
- 11. Enter the role details.
- 12. Click Submit.

The form will appear under "Forms I Created for Others" and awaiting signature. The user will receive an email notification stating that a form has been submitted for them. Their form will appear under the "My Forms" section. Once they click on their form, they will be prompted to select the check box next to the statement acknowledging that they have read and reviewed the document. To complete the process, they must click Submit Form.

Completing a Powerful User Access Request – Contractor

To request access for a Contractor:

Vednesday, March 7, 2018	Forms Approvals Reports Profile Links Help	(9159-12-1359) 30120740
New Form Request	New Form Request	Log Out
Advantativation Form encepository lednesday. March 7, 2018 New Form Request lew Contractor Form lew Employee Form lew Employee Form lew My Forms Forms For Others Audit Support Access Approve Pending Forms lew Approved Forms Review Direct Reports Review Change Password Edit My Profile Fake Training Course lew User Guide Submit Feedback Contact Us Log Out	Form Request Details	Search
	*Request Access For: Another Employee or Contractor	Search Forms
Audit Support Access	*Platform: [Choose One]	Search Clear
iew Approved Forms	*Environment Details:	Options
Review Direct Reports Revoke Access	*Role Details:	Forms Per Page 25 Forms Per Page V?
fanagement Review Change Password	Submit Cancel * Required Fields	Tasks
Administration Form ellepository inesiday, March 7, 2018 w Form Request w Contractor Form w Employee Form w My Forms inns For Others idit Support Access iprove Pending Forms w Approved Forms w Approved Forms worke Access anagement Review hange Password it My Profile ke Training Course ew User Guide abmit Feedback ontact Us bg Out ks M (Identity Manager) http://file ks Training Services LFT (File Transfer)		No tasks at this time Refresh Tasks Now
ubmit Feedback		Tips
og Out		Better SAFE than sorry.
nks		
IM (Identity Manager) ncryption Services		

1. Select "New Contractor Form."

- 2. Enter User's Email.
- 3. Enter User's First and Last name.
- 4. Type the user's Email Address.
- 5. Select the appropriate Platform. (See Appendix A for user type and platform options)
- 6. Type a description of the environment in the Environmental Details text box provided.
- 7. Type a description of the role in the Role(s) text box.
- 8. Enter the role details.
- 9. Click Submit.

The form will appear under "Forms I Created for Others" and awaiting signature. The user will receive an email notification stating that a form has been submitted for them. Their form will appear under the "My Forms" section. Once they click on their form, they will be prompted to select the check box next to the statement acknowledging that they have read and reviewed the document. To complete the process, they must click Submit Form.

Understanding Your Form Status

Review of Definitions

The status of your request can always be viewed on the Forms tab. Once your request has been submitted, one of the following will be assigned:

Status	Definition
Awaiting Signature	Your request is waiting for you to acknowledge the legal agreement and submit for approval
Awaiting Approval	Your request is pending approval.
Approved	Your request has been approved.
Rejected	Your request has not been approved.
Revoked	A request that has been previously approved but has been terminated for various reasons.
Management Transfer	A request that was previously approved but Is being transferred to another manager.

Viewing and Modifying Your Profile

How to Update Your Profile

It is important to keep your user registration information in SAFE up to date. The Profile tab allows you to edit any of your user registration information. To view or modify your profile:

- 1. Click the Profile tab.
- 2. Type any necessary changes to your information.
- 3. Click Submit.

ecurity Administration Form eRepository				1005
Wednesday, March 7, 2018	Forms Approvals Reports	Profile Links	Help	(9159-12-1359) 30120740
New Form Request	SAFE Profile Information		SX 1	Log Out
New Contractor Form New Employee Form	My Profile			Search
View My Forms Forms For Others Audit Support Access Approve Pending Forms	*First Name: Middle Initial: *Last Name: "Email Address:		?	Search Forms
/iew Approved Forms Review Direct Reports	Alternate Email Address:		?	Options
Revoke Access	*Position/Title: *Department/Group/Client/SBU:		?	Forms Per Page 25 Forms Per Page ♥?
Change Password	Supervisor/Manager Email Address:	your primary approver of form	s in this system.	Tasks
Edit My Profile Fake Training Course /iew User Guide	Submit	Cancel	* Required Fields	No tasks at this time Refresh Tasks Now

Searching Forms

It is possible to have hundreds of form requests under your My Forms view, searching for specific forms can be difficult. To simply your search, use the search field feature.

To search for forms:

1. Type your search criteria in the Search Forms field and click the search button.



Your query results will appear if there is a match. Note: To see all of your forms, click on the Forms link at the top of the page.

Updating Forms – Adding Additional Approvers

Updating your forms in SAFE is very simple. On the Forms tab, use the drop- down list provided to update your form.

NOTE: Atos privileged access only requires one approval from the manager or designee.

To add additional approvers:

- 1. Mouse over the form icon.
- 2. Select "Add additional approver from the drop down menu.

Wednesday, March 7, 2018	Forms Approvals Re	ports Profile Links	AUOS Help (9159-12-1359) 3012074
New Form Request New Contractor Form New Employee Form View My Forms Forms For Others Audit Support Access Approve Pending Forms View Approved Forms Review Direct Reports Revoke Access	My Forms My Forms - Approved Forms Win 2016 Approved Form View this form Add Approver To Form Update HelpDesk Informatio Email Form Details 2016 Approved Sup	rE SSource	Log Out Search Search Forms Search Clear Options Forms Per Page [26 Forms Per Page [26 Forms Per Page

- 3. Click the **Yes** button to "Would you like to add an additional approver?"
- 4. Enter the approver's first and last name. Then, enter their email address and click **Search**.
- 5. Click **Select** to choose the correct approver.

Updating Forms – Updating Help Desk Information

To update Help Desk Information:

- 1. Mouse over the form icon.
- 2. Select "Update Helpdesk Information" from the drop down menu.



- 3. Select the appropriate help desk from the drop down menu.
- 4. Select the ticket assignment group or enter manually.
- 5. Click Submit.

Managers Section

Overview

In the Security Administration Forms e-Repository (SAFE), authorized managers can approve, reject, view and query Powerful User Access forms.

Managing Approvals

Managers with the proper access can view the status of all forms requested and make decisions on the future status of those forms.

Forms in the repository can have the following statuses:

- Pending Approvals forms that are awaiting your approval
- Previous Approvals forms that you have previously approved
- Previous Rejections forms that you have previously rejected
- Revokes / Transfers forms that have been previously approved / reviewed and the status have now been changed to revoked or transferred.

Approving a Form

As the approving manager, you will make most of your approvals from the Approve Pending Forms section. You can manage and make approvals by using the following steps:

To approve a form request:

- 1. Select the form by clicking on the form icon.
- 2. Read all information on the form, including Requester's information and access requested.
- Select Approve Form.
 Select Yes or No to add additional approvers.
- 5. Select Yes to approve form.

Note: If a helpdesk was not initially selected, you may be asked to update the Helpdesk information.

To reject a form request:

- 1. Select the form by clicking on the form icon.
- 2. Click the **Reject Form** button.
- 3. Click **Yes** to reject the form and enter the reason for the rejection.

Your rejected for will appear in the "Forms I Created for Others"

Existing Access (For Record Keeping Purposes)

To approve existing access request:

- 1. Click on the form request.
- 2. Read all information on the form, including Requester's information and access requested.
- 3. Click the **Approve Form** button at the bottom of the page.
- 4. Select "Existing Access Do not send to Helpdesk" from the drop-down menu.

Hele Deels Net	SAFE	
Help Desk Noti	rication - Help Desk Email Address:	10
Existing Access - Don't Send	to Help Desk]	P
I Existing Help Desk Selection I None - Do Not Send to Help I ACS Service Desk ACS Shared Service Helpdesk Corporate MIS Help Desk HRS Helpdesk (BUCK, HCMS ITSS Helpdesk LTGS Helpdesk (ACS ♦ BPS	> Jesk] (Goverment, Healthcare & Transportation) , eHRO, TBO & Tempe) Manila)	
TripPak ServiceDesk		ľ
[Existing Access - Don't Send [Other - Enter Manually]	to Help Desk]	
SAFE Request ID:	SAFEID-10104-4-1-4-1	
Requestor WIN Number:	11023288	
Requestor Full Name:	Megan M. Christian	
Requestor Business Unit/Group:	Schoole	
Requestor Job Title:	Drama Queen	
Requestor Email Address:	megan@ctxb.com	
Requestor Phone Number:	123.123.1234	
Specified Helpdesk Email:	None Specified	
Assignment Group:	None Specified	
Platform:	SAFE	
Environment:	Other - Details: Test	
Role(s):	Audit Support Access - Details: Test	
Request Status:	Awaiting Approval @ 2012-05-31 16:15:22	
Approver:	Latonya Sneed (LaTonya.Sneed@acs-inc.com): Awaiting Approval @ 2012-05-31 16:15:22	
	Shantress Williams (shantress?8@hotmail.com): Awaitin	g

- 5. Click the **No** button for additional users.
- 6. Click **Yes** to approve the form.

Accessing & Updating Forms

The My Reports section in the Security Administration Forms e-Repository (SAFE) allows managers with the proper access to view and update the status of previously approved forms. This section allows the managers to continually review and check the status of their approvals. The three actions available in the My Reports section are:

Action	Definition
Revoked – Termed	This selection means the form has been revoked and should be terminated by a specific date.
Revoked – No Longer Needed	This selection means the form has been revoked and is no longer needed.
Management Transfer	This selection means the form has been transferred to another approving manager.

Making a Change on a Form's Status:

- 1. Place your pointer on the Reports tab.
- 2. Click "Review forms that I have previously approved"
- 3. Place your pointer on the form icon.
- 4. Select the correct status for the form.

If you selected	Then
Revoked – Termed	You can enter Help Desk Notification Information.
Revoked – No Longer Needed	You can enter Help Desk Notification Information
Management Transfer	Enter the new managers information

Management Reviews

It is an audit requirement that all forms for elevated access are reviewed quarterly by the user's manager. The managers are notified twice a month if they have outstanding forms in the SAFE system that need reviewed. If forms are not reviewed within 120 days, there is an automated process that may auto-revoke these forms and create SNOW tickets to have the associated access listed the non-compliant forms removed. Please follow the steps below to complete your reviews in a timely manner and prevent forms from being revoked which can lead to access being removed.

When you log into the system you should automatically be taken to the management review screen after reviewing your profile information if you have forms that are due for review. If you need to navigate to the management review page, click the Management Review link in the left navigation bar (see #1 in diagram below). If all the access is still valid for the listed user, simply click the Mark Section As Reviewed button (see #2 in the diagram below) or if you need to take other actions on the listed forms, mouse over the form icon to pull up the action menu for the form and select and appropriate action such as transferring the employee or revoking the user's form(s).



Auditor's Section

The auditors section allows any person who has proper access to query and review all transactions that have been processed. As an auditor you will only be able to view selected forms.

To access the auditors section of the SAFE application:

- 1. Place your mouse cursor on the Reports
- 2. Select "Search forms for all users (Auditor Support).

SAFE Security Administration Form eRepository							Atos
Wednesday, March 7, 2018	Forms	Approvals	Reports	Profile	Links	Help	(9159-12-1359) 30120740
			Search for	ns for all use	rs (Audit Su	pport)	
New Form Request	My Form	S	View forms I have previously approved			Log Out	
New Contractor Form			Review acc	ess of direct	reports		
New Employee Form	My Forms - A	pproved Forms	Revoke acc	ess I previou	isly approve	d	Search
View My Forms	S	3	Review from	ms I have pre	viously app	roved	Search Forms
Forms For Others			Contraction of the local division of the loc			11	2
Audit Support Access	S/			and the			Search Clear
Approve Pending Forms	5)	3					

3. Enter your Search criteria in Search Form text box.



- 4. Click the **Search** button. If there are forms with your selected search criteria, your search results will be displayed.
- 5. Click the appropriate form in the table to view

All requests for auditing rights should be sent via email to <u>dl-bds-safe@atos.net</u>. To obtain auditor rights, your Manager must provide your Name, Win ID and Email address. Requests for auditing rights will be reviewed and approved by the Information Security Services (ISS) office. If your request has been approved, it will be routed to the appropriate persons for processing.

Support

Contacts

For issues or problems with the SAFE application, send an email to <u>dl-bds-safe@atos.net</u>.

	Powenul Oser Access Request Op	lions (User	Types & Pla	lionns)
Field	Definition	Myself	Another Conduent Services Employee	Another Non- Conduent Services
Demost Assess	Select for whom this form is being created.			
Request Access For:	Note: Your selection for this field will determine your following entry field choices.	х	Х	Х
User WIN Number:	Enter the WIN (Conduent Employee Number) of the user this form is being created for.		х	
User First Name:	Enter the first name of the user this is being created for.		Х	х
User Last Name:	Enter the last name of the user this is being created for.		х	х
User Email:	Enter the e-mail address of the user this form is being created for. Note: This		х	x
Platform:	Select the appropriate platform (Operating System) that access is being requested for. Platforms Examples: Wintel – Windows AS/400 – iSeries Network Novell – Netware VMS UNIX - Linux Novell – Netware Telecom Network RSA SecurID RSA envision	X	Х	X
Environment:	Select the appropriate environment (Scope) of access that is being requested for.	х	Х	х
Environment Details:	Describe the environment (Scope) of where the requested access will cover.	х	х	х
Role(s):	Role(s): Select the appropriate role(s) (Group/Rights) for the requested access. Note: To select multiple roles hold down the [Ctrl] key while clicking your selections.		Х	x
Role Details:	Describe the role(s) for the requested access.	х	x	х

Appendix A: Powerful User Access Request Options (User Types & Platforms)

Platform Name	Available Roles
AS/400 - iSeries	Other
	Super User
	AD Group Creation
Duild Toors Infra	AD Group Update
Bullu-Team-Inira	AD Service Account Creation
	AD Service Account Update
	Account Operator
	Admin (Domain Based)
	AppDynamics
	Backup Operator
	Database Administrator
	Desktop Administrator
	DHCP Admin
	Distributed COM User
	DNS Admin
	Domain Admin
	Enterprise Admin
Conduent Active Directories	Local Admin Access
	Other
	OVM Support
	Perf Log User
	Perf Monitor User
	Print Operator
	Remote Desktop User
	Server Operator
	Solar Winds Group Access
	SSH Access
	SUDO Access
	Windows Auth Access Group
Enterprise Data Protection	Data Protection Administration
Enterprise Data Protection	Data Protection Engineering
Enterprise Storage	Storage Administration
Enterprise Storage	Storage Engineering
	HAWK SIEM Engineer
	HAWK SOC User
	Database Administrator
Mainframe	Group Auditor
	Group Operations/Non-Cncl/Nodsnchk

Appendix B: Powerful User Access Request Options (Platforms & Roles)

SAFE User Guide

	Group Security Admin
	Other
	System Auditor
	System Operations/Non-Cncl/Nodsnchk
	System Programmer
	System Security Admin
	UNIX Superuser
	Account Leader
	Admin - Developer
	Admin - Support
MyStats	Agent
	Local Support (WFM/Quality/Training)
	Manager
	Supervisor
Network	Other
	Administrator
	CSR - Agent
	CSR - Supervisor
NJTransit	Linux/Solaris/Storage sudo
	MySQL DB Admin
	xMS Oracle DB Admin
Novell - Netware	Other
	Admin access for BOS applications
	Administrator
	DBA access
OCI Transit-SimpliGo	Read Only
	Server Administrator
	Server Administrator - sudo
	Support access
	enVision Administrator
	enVision Client Administrator
	enVision Client User
	enVision SOC Administrator
	Other
RSA envision	Windows Domain Administrator
	Windows Domain Server Operator
	Windows Local Administrator
	Windows Local Power User
	Windows Local User
	Enterprise
	Helpdesk
RSA SecurID	Other
	Privileged Helpdesk
	Thinged helpdesk

	Super Admin
SAFE	Audit Support Access
Service Account in a Conduent Directory	Owner and Co-Owner
Service Principal in a Conduent Directory	Owner and Co-Owner
	Configuration Management
	CRM Developer
	Crystal Administrator
	CSC LAN/Desktop Administrator
	Development DBA
	Development Manager
	Images Developer
	IVR Administrator
	IVR Developer
	Lane Developer
	Level 1
	Level 2
	Level 3
TCLG Vector	Linux Administrator
	PBX Administrator
	Production Control
	Production DBA
	Reports Developer
	Siebel Administrator
	Software Tester
	Software Testing Manager
	System Account
	Temporary Privileges
	TPMS Developer
	Web Developer
	Websphere Administrator
	Windows/LAN Adminstrator
Telecom	Other
Time Tracking Applications	Administrator
	Database Administrator
UNIX - Linux	Other
	SUDO Access
VMAS	Other
	SYSTEM Level Access
	Account Operator
	AD Group Creation
Wintel - Windows	AD Group Owner Update
	Admin (Domain Based)
	AppDynamics

	AppDynamics
	Backup Operator
	Database Administrator
	Desktop Administrator
	DHCP Admin
	Distributed COM User
	DNS Admin
	Domain Admin
	Domain Admin
	Domain Admin
	Enterprise Admin
	Enterprise Admin
	Local Admin Access
	Local Admin Access
	Other
	OVM Support
	OVM Support
	Perf Log User
	Perf Monitor User
	Print Operator
	RDP Access Only
	Remote Desktop User
	Server Operator
	Solar Winds Group Access
	Solar Winds Group Access
	SSH Access
	SSH Access
	SUDO Access
	SUDO Access
	VDI Local Admins
	VDI Local Admins
	VPN Group Access
	Windows Auth Access
	Windows Auth Access Group
	Windows Auth Access Group
	AD Admin
	Application Packaging
	AV / Malware Admin
W/SP Flowated Access for Atos Personnal	Azure Automation Coordinator
WSF LIEVALED ACCESS IDI ALOS FEISOIIIIEI	Azure Contributor
-	Azure Owner
	Backup Admin
	Beatbox Admin

BPS Developer
Bridge Team
CES Admin
Citrix Admin
Client Side Support (Africa, India, ME)
Client Side Support (Australia,NZ,Asia)
Client Side Support (CAN,LATAM,USA)
Client Side Support (CE, Nordics, UK)
DNS External Admin
DSE Admin
DSE Admin / Azure Contributor
DSE Admin / DSE AD Admin
DSE Admin / DSE AD Admin / Azure Contributor
DSE SCCM Patching Admin
DSE Supervisor
DSE Supervisor / Azure Owner
DSE Supervisor / DSE AD Admin / Azure Owner
EOC Admin
Exchange / Skype / O365 Admin
Exchange / Skype / SharePoint Admin
Exchange / Skype Admin
Exchange / Skype Admin / Azure Owner
Exchange Admin
Flexera Admins
Flexera Operators
HCI Admin
HCI Operator
IAM Admin
IAM Admin / PKI Admin / PKI External Admin
Intune Admin
IPAM Admin
Linux Admin
M and A Admin
M and A Tester
Network Admin
Network Tools Admin
O365 License Admin
PKI Admin
PKI External Admin
PTM Admin
Remote Resolution Team
RPA Admin
RPA Developer

SCCM Admin
SCOM Admin
Server Virtualisation Admin
Service Desk Level 1
Service Desk Level 2
Service Desk Supervisor
Service Now Admin
SharePoint / O365 / Yammer Admin
SharePoint / Yammer Admin
SharePoint Admin
Sitecore Developer
Skype Admin
SN eDiscovery Admins
SQL Admin
Storage Admin
User Management Admin
VDI Admin
Voice Admin
Yammer Admin
Zscaler Admin